

## FAQ (Deutsch)



<p>I got dry hits.</p>	<p>Open the liquid control anti clockwise. Do you have enough liquid in your tank? You might have too much cotton placed in your deck. The cotton shall be placed very fluffy into the liquid channels and pockets (Deck Be).</p>
<p>I got some leakage - liquid is draining out of the afc holes.</p>	<p>A leakage is often due to the wrong placement of the cotton:</p> <ul style="list-style-type: none"> <li>- <b>Deck We:</b> Place cotton, mesh or silica deeper into the liquid channel. Place the cotton fluffy into the horizontal liquid channels. You should feel a slightly resistance while you pulling the cotton trough your coil.</li> <li>- <b>Deck Be:</b> Put more cotton into the pockets. The liquid hole must be covered with cotton (inside the deck).</li> <li>- <b>Deck De:</b> the cotton must be cut flush at the end of the channels and sit fully into the channels.</li> </ul> <p>If your SQuape E[motion] leaks right after filling, that means you haven't closed the liquid control completely. You need to turn the locking cap 2/3 clockwise. Make sure you are on „closed“ mode. <b>Only fill the SQuape E[motion] in „closed“ mode!</b></p>
<p>I can't turn the liquid control.</p>	<p>You close the liquid control clockwise. If you turn anti clockwise you open the liquid control (2/3 rotation).</p> <p>Disassemble the tank, especially the chimney and locking cap. Please have a look at the manual. Clean everything with water, let it dry and lubricate the o-rings and threads with VG or liquid. If this won't work, please get in contact with <a href="mailto:support@squape.ch">support@squape.ch</a>.</p>
<p>„No atomizer found“</p>	<p>Slightly unscrew the centerpin. If this won't work, please get in contact with <a href="mailto:support@squape.ch">support@squape.ch</a>.</p>
<p>How many times do I have to clean the SQuape E?</p>	<p>You might have to clean the centerpin from time to time. Just wipe it off with a paper towel. We recommend to clean the atomizer with water or ultrasonic cleaner. Never use a dishwasher!</p>
<p>I can not remove the deck.</p>	<p>You got different possibilities:</p> <ul style="list-style-type: none"> <li>- Remind, the deck can always be removed. Please pull the deck straight - otherwise it can be tilted!</li> <li>- Put the base into a freezer for about 30 min.</li> <li>- Rubberband (supplied SQ Grip Band), paper towel or something similar, which helps to protect the deck.</li> <li>- Pull with pliers (be careful and protect the deck and the pliers) - pull straight.</li> <li>- Do not touch the unprotected deck with pliers.</li> <li>- you can use a rubber grip of a pair of pliers</li> </ul>
<p>I can turn the afc ring too easy or too hard</p>	<p>Replace the o-ring with an o-ring from the replacement set. (o-rings have tolerances and these change noticeably the resistance). At all events, moisten the o-ring with some liquid.</p>

My glass is cracked	Glasses for the Squape E[motion] can be purchased as spare parts. Alternatively, a spare glass of the Squape X can be used (these have the same size).
Where do I get a Squape E[motion]?	Vendors: <a href="http://www.squape.ch">www.squape.ch</a> or at <a href="http://shop.squape.ch/en">shop.squape.ch/en</a>
Where can I get more information and tips?	Check <a href="http://www.squape.ch">www.squape.ch</a> and Facebook group: <a href="https://www.facebook.com/groups/squape.stattqualm.official">https://www.facebook.com/groups/squape.stattqualm.official</a>
Where can I find reviews and tutorials of the Squape E[motion]?	<a href="https://www.youtube.com/playlist?list=PL4b0k5FIBgKXVeRDbYX1moW9LhIRYccc7">https://www.youtube.com/playlist?list=PL4b0k5FIBgKXVeRDbYX1moW9LhIRYccc7</a> More links at <a href="http://www.squape.ch">www.squape.ch</a>